

# DRAFT Consolidated Annual Performance and Evaluation Report (CAPER) Program Year 2023



Housing & Community Development Department  
400 South Orange Avenue  
Orlando, FL 32802-4990

## CR-05 - Goals and Outcomes

### Progress the jurisdiction has made in carrying out its strategic plan and its action plan.

#### 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The 2023 Consolidated Annual Performance Evaluation Report provides a description of the activities the City of Orlando Housing and Community Development Department undertook during Program Year 2023 to address priority needs and objectives identified in the Five-Year Strategic Plan. The goals of the Action Plan were:

1. Develop and preserve decent, safe, and affordable rental and owner-occupied housing.
2. Reduce homelessness through permanent supportive housing with appropriate supportive services to ensure stabilization.
3. Meet the needs of persons with HIV/AIDS and their families by providing housing, healthcare, and supportive services.
4. Support vulnerable/at-risk populations through transitional and/or rapid re-housing.
5. Expand job readiness opportunities for special needs populations.
6. Ensure fair housing opportunities for all residents.

### Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete
Affordable Housing	Affordable Housing	CDBG: \$ / HOME: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	219	
Affordable Housing	Affordable Housing	CDBG: \$ / HOME: \$	Rental units constructed	Household Housing Unit	25	11	44.00%

Affordable Housing	Affordable Housing	CDBG: \$ / HOME: \$	Rental units rehabilitated	Household Housing Unit	110	131	119.09%
Affordable Housing	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Added	Household Housing Unit	5	2	40.00%
Affordable Housing	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit	50	11	22.00%
Affordable Housing	Affordable Housing	CDBG: \$ / HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	10	0	0.00%
Affordable Housing	Affordable Housing	CDBG: \$ / HOME: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	0	
HIV/AIDS Housing and Services	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2000	2644	132.20%
HIV/AIDS Housing and Services	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	200	1215	607.50%
HIV/AIDS Housing and Services	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	400	336	84.00%
HIV/AIDS Housing and Services	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	HIV/AIDS Housing Operations	Household Housing Unit	200	472	236.00%
Homeless Programs	Homeless	ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	100	212	212.00%
Homeless Programs	Homeless	ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	5000	6917	138.34%

Program Administration	Program Administration	CDBG: \$ / HOPWA: \$ / HOME: \$ / ESG: \$	Other	Other	1	1	100.00%
Public Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	5000	3349	66.98%
Public Facilities	Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	900	4335	481.67%
Public Services Non-Housing	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1500	14987	999.13%
Public Services Non-Housing	Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	0	
Public Services Non-Housing	Non-Housing Community Development	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0	

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

Strategic partnerships were maintained and created with subrecipient agencies whose commitment to Housing First prioritized repairs to low- to moderate-income homes, sheltering the homeless, increasing access to new homebuyer education, HIV health and housing, case management, identification assistance, and coordinated referrals.

**CR-10 - Racial and Ethnic composition of families assisted**

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

**Describe the clients assisted (including the racial and/or ethnicity of clients assisted with ESG)**

	<b>HESG</b>
American Indian, Alaska Native, or Indigenous	36
Asian or Asian American	21
Black, African American, or African	2,270
Hispanic/Latina/e/o	497
Middle Eastern or North African	9
Native Hawaiian or Pacific Islander	8
White	1,181
Multiracial	541
Client doesn't know	60
Client prefers not to answer	0
Data not collected	903
<b>Total</b>	<b>5,526</b>

**Table 2 – Table of assistance to racial and ethnic populations by source of funds**

**Narrative**

The racial background is included in the table above. The racial background for ESG and HOPWA are included in the ESG CAPER and HOPWA Caper attachments.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	2,424,636	2,369,469
HOME	public - federal	1,385,671	1,014,459
HOPWA	public - federal	5,544,737	3,165,124
ESG	public - federal	206,553	205,511
RUSH - ESG Disaster Relief Grant	public - federal	350,344	435,607

**Table 3 - Resources Made Available**

### Narrative

CDBG 2023 expenditures include \$1,818,166 in prior year funds.

HOME 2023 Expenditures include \$801,405 received in prior year program income and, \$213,190 in prior year funds.

HOPWA 2023 expenditures include \$0.00 in prior year funds

ESG 2023 expended funds include \$0.00 in prior year funds.

### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide	100	100	Housing, homelessness, public facilities and services, HIV AIDS

**Table 4 – Identify the geographic distribution and location of investments**

### Narrative

Programs are administered Citywide.

## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

Sub-recipients of federal funding provide the City information on other funding obtained by the organization, funding which is committed to organizational operations, programs and expanding the capacity of the organization. These funds are additional funds applied to support the same activity, priority projects, and community needs that the Consolidated Plan identifies.

The Community Development Block Grant Program provided a total of \$3,323,222.63 from a variety of sources, including \$629,743.08 from other state/local governments, and \$2,693,479.55 from private and other funding.

HOME Investment Partnerships Program for fiscal year 23/24: There were no HOME projects for FY23/24 therefore no leveraging was required.

The Housing Opportunities for Persons with AIDS (HOPWA) Program leveraged a total of \$4,896,419. A federal government-funding source provided \$3,000,408 and \$1,896,011 from private and other funding.

Emergency Solutions Grant activities provided a total of \$4,114,187.87 in leveraged funds of which \$1,015,488.68 came from state and local governments, and \$3,098,699.19 from private and other funding, exceeding the federal 100% match requirement.

No publicly owned land or property located within the jurisdiction were used to address the needs identified in the plan.

<b>Fiscal Year Summary – HOME Match</b>	
1. Excess match from prior Federal fiscal year	12,294,019
2. Match contributed during current Federal fiscal year	553,890
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	12,847,909
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	12,847,909

**Table 5 – Fiscal Year Summary - HOME Match Report**

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Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
15.29 NON 1	10/27/2023	20,000	0	0	0	0	0	20,000
15.29 NON 10	01/26/2024	20,000	0	0	0	0	0	20,000
15.29 NON 11	04/05/2024	20,000	0	0	0	0	0	20,000
15.29 NON 12	04/12/2024	18,930	0	0	0	0	0	18,930
15.29 NON 13	04/19/2024	20,000	0	0	0	0	0	20,000
15.29 NON 14	05/03/2024	20,000	0	0	0	0	0	20,000
15.29 NON 15	06/07/2024	20,000	0	0	0	0	0	20,000
15.29 NON 16	07/05/2024	20,000	0	0	0	0	0	20,000
15.29 NON 17	07/26/2024	35,000	0	0	0	0	0	35,000
15.29 NON 18	08/02/2024	20,000	0	0	0	0	0	20,000
15.29 NON 19	08/16/2024	20,000	0	0	0	0	0	20,000
15.29 NON 2	11/24/2023	20,000	0	0	0	0	0	20,000
15.29 NON 20	08/16/2024	20,000	0	0	0	0	0	20,000

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
15.29 NON 21	08/23/2024	20,000	0	0	0	0	0	20,000
15.29 NON 22	08/23/2024	14,960	0	0	0	0	0	14,960
15.29 NON 23	08/23/2024	20,000	0	0	0	0	0	20,000
15.29 NON 24	08/23/2024	20,000	0	0	0	0	0	20,000
15.29 NON 25	09/20/2024	20,000	0	0	0	0	0	20,000
15.29 NON 3	11/24/2023	20,000	0	0	0	0	0	20,000
15.29 NON 4	12/15/2023	35,000	0	0	0	0	0	35,000
15.29 NON 5	01/12/2024	20,000	0	0	0	0	0	20,000
15.29 NON 6	02/16/2024	20,000	0	0	0	0	0	20,000
15.29 NON 7	03/08/2024	35,000	0	0	0	0	0	35,000
15.29 NON 8	03/22/2024	35,000	0	0	0	0	0	35,000
15.29 NON 9	08/16/2024	35,000	0	0	0	0	0	35,000

Table 6 – Match Contribution for the Federal Fiscal Year

**HOME MBE/WBE report**

<b>Program Income – Enter the program amounts for the reporting period</b>				
<b>Balance on hand at begin-ning of reporting period</b> \$	<b>Amount received during reporting period</b> \$	<b>Total amount expended during reporting period</b> \$	<b>Amount expended for TBRA</b> \$	<b>Balance on hand at end of reporting period</b> \$
748,595	0	586,736	0	161,859

**Table 7 – Program Income**

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<b>Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period</b>						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
<b>Contracts</b>						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
<b>Sub-Contracts</b>						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
<b>Contracts</b>						
Dollar Amount	0	0	0			
Number	0	0	0			
<b>Sub-Contracts</b>						
Number	0	0	0			
Dollar Amount	0	0	0			

**Table 8 - Minority Business and Women Business Enterprises**

<b>Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted</b>						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

**Table 9 – Minority Owners of Rental Property**

<b>Relocation and Real Property Acquisition</b> – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

**Table 10 – Relocation and Real Property Acquisition**

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## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	1,020	2,164
Number of Non-Homeless households to be provided affordable housing units	80	11
Number of Special-Needs households to be provided affordable housing units	560	779
<b>Total</b>	<b>1,660</b>	<b>2,954</b>

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	20	0
Number of households supported through The Production of New Units	6	11
Number of households supported through Rehab of Existing Units	32	0
Number of households supported through Acquisition of Existing Units	2	0
<b>Total</b>	<b>60</b>	<b>11</b>

Table 12 – Number of Households Supported

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

Goals established were estimates based on anticipated entitlement funding. Overall, the city met or exceeded goals. In addition to the funds received through the entitlement programs, HOME, CDBG, ESG, and HOPWA, the City received funding that assisted with the provision of affordable housing. The city received a separate large funding source directly through the Treasury Department in order to provide Rental Assistance, the city prioritized exhausting that resource before utilizing any other sources. The city receives funding from the State of Florida known as the State Housing Initiative

Partnership or SHIP to preserve and develop affordable housing. The Down Payment Assistance and Housing Rehabilitation programs are funded through the SHIP Program. The need for the Repair/Rehab exceeds the funding provided by the State, the program was supplemented with the City’s Accelerate Orlando (AO) program and CDBG. SHIP funds were utilized to rehabilitate 8 ADA rental units in an affordable rental housing complex within the City. A total of 58 households were assisted with the SHIP/AO rehabilitation and repair program and 18 households received downpayment assistance. It should be noted that the current market makes it difficult for homebuyers with the need of subsidy to participate since cash buyers and investors are competing for the same inventory.

The City of Orlando made efforts toward the preservation and development of affordable housing. The City established housing and homelessness as a key City priority, so planning and grant management was and continues to be focused on those key priorities. Under the Continuum of Care, regionally 770 homeless households were housed in emergency shelters, 354 were housed in transitional housing. Other federal resources outside of HUD have also been anticipated to support upgrading and modernizing our homelessness infrastructure to better serve clients more holistically.

**Discuss how these outcomes will impact future annual action plans.**

The city will continue to strive for development of new affordable housing units as well as rehabilitation of existing units to ensure long-term viability. The city is committed to leverage funding resources available to reach housing goals. In 2021 the Consolidated Plan was amended, and goals were established at more realistic levels based on projected funding from HUD. Although the City strives to continue to meet or exceed goals, goal thresholds should be realistically determined to be attainable. In an effort to support these outcomes the City of Orlando allocated a one-time infusion of funding called Accelerate Orlando to support Housing and Homelessness Initiatives. In addition, the City also has a ongoing trust fund called the Housing Ready fund to support the development of Affordable Housing.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

<b>Number of Households Served</b>	<b>CDBG Actual</b>	<b>HOME Actual</b>
Extremely Low-income	65	0
Low-income	74	11
Moderate-income	36	0
<b>Total</b>	<b>175</b>	<b>11</b>

**Table 13 – Number of Households Served**

**Narrative Information**

The State of Florida through their Housing Trust Fund for many years swept affordable housing resources from the City of Orlando. In 2023, the state provided an allocation, a fraction of what should

be provided based on the program but was enough to lift the suspension of the ongoing owner-occupied rehabilitation program and down payment assistance program. During the suspension, the City relied on CDBG funds to perform rehabilitation and repair on homeowner-occupied housing, and still supplements the program to continue with demand.

The City will continue to seek projects to utilize HOME funding to support single-family and multi-family rental properties throughout the city. The city will continue to strive for development of new affordable housing units as well as rehabilitation of existing units to ensure long-term viability where possible.

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**CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

**Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The city's action plan on unsheltered homelessness establishes bold goals to be achieved by 2027:

Reduce the presence of unsheltered persons by 50%

Ensure no child spends the night on the streets of Orlando

Provide pro-active, public space management – a services-first, diversion effort to coordinate housing and services for persons living outdoors.

In addition to the programs we support under our regional system of care, the City of Orlando is currently supporting a variety of short-term and long-term initiatives toward achieving the goals of the action plan:

Comprehensive Day Center at the Christian Service Center – In 2023, the city provided \$6 million in funding to the Christian Service Center for a complete renovation of its existing facility into our community's first comprehensive day services campus which provides a robust front door for persons experiencing homelessness to enter into the system of care. Christian Service Center provides its clients access to services needed to exit homelessness including employment, clothing, showers, laundry, storage, mail services, case management and access to substance abuse/mental health services as well as homelessness prevention through rent or utility assistance. The Christian Service Center provides a safe space for those who might otherwise be on the streets, reducing loitering and reducing loitering

and daytime camping. The Christian Service Center is solutions-based and has lifted 3,303 adults and children out of homelessness since August 2021.

Pathways Drop-In Center – In 2024, City Council approved \$2.4 million in Accelerate Orlando funding to renovate and expand the Pathways Drop-in Center, located just outside the city limits at I4 and Orange Blossom Trail. The Pathways Drop-In Center provides a safe place during the day for unsheltered individuals and persons at risk of losing housing who have been diagnosed with serious mental illnesses, traumatic brain injuries and other severe brain disorders. Pathways Drop-In Center provides its clients daily essentials like laundry, hot meals and showers and helps guide those who are unhoused into housing.

Increase Permanent Supportive Housing Units - The Central Florida region has placed more than 1,600 chronically homeless residents into permanent supportive housing with 97% remaining in those homes.

City's Unsheltered Response Team – As part of its strategy to address unsheltered individuals, the city established a Cross-Agency, Multi-Sector Response Team. The City's Unsheltered Response Team consists of the service providers and city departments listed working together to proactively address encampments through a services-first approach.

HOPE Team – engages daily with homeless clients to conduct interventions to quickly assess and link clients to long term housing, health, mental health and other supportive services. Our HOPE team is the first response when a resident calls with concerns about an individual experiencing homelessness.

Community Response Team (CRT) – part of the Orlando Police Department response team, in partnership with Aspire Health Partners, to provide a new line of first responders -- behavioral health experts -- to respond to residents experiencing a mental or behavioral crisis.

Downtown Ambassador Program – outreach workers connecting those experiencing homelessness with social services, including shelter, identification, and counseling.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The City of Orlando partners with three large emergency shelters, two of which receive federal funding. The community has moved towards a Housing First model focused on Rapid Rehousing and Permanent Supportive Housing to transition those identified as a priority into the appropriate housing program. The

City of Orlando, in partnership with the emergency shelters, transitional housing programs, and the Continuum of Care will continue to expand on these resources to serve the ever-growing need.

As part of the investment outlined above, the city plans to

1. Invest in the Coalition for the Homeless to allow the blighted emergency shelter facility for families on their campus to be renovated and expanded to include Bridge Housing and affordable apartments within an urban-apartment style building designed to enhance and fit the residential neighborhood where it currently resides.
2. Partner with Orange County in the renovation of the men's and women's emergency shelter facilities at the Salvation Army and building their capacity to operate as a Housing First shelter thus allowing residents who are taking the next step toward homelessness to remain on campus during the day.
3. Site and open an open access shelter for unsheltered persons with barriers to accessing existing shelter.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

The City of Orlando and the Continuum of Care have invested time and resources into Diversion, a case management conversational technique dedicated to finding creative solutions to avoid homelessness or find housing. Diversion practices have been taught and encouraged across the Continuum of Care and implemented specifically in the City of Orlando partner agencies. Conclusions from Diversion have been a decrease in the need for shelter beds, length of stay, and entries into the homeless response system.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

By prioritizing Housing First, the Continuum of Care is helping those experiencing homelessness focus on the goal of finding housing quickly and efficiently. By streamlining this process, providing universal training opportunity to case managers, and increase the intersectionality of services, we are working to

ensure homelessness is brief and one-time only. Over the last year, awareness has increased, and plans have been made to not only address homelessness, but mental health and substance use, both of which lead to increased length of homelessness and returns to homelessness.

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## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The Orlando Housing Authority (OHA) is the only public housing agency in the City of Orlando. OHA administers low rent public housing and the Housing Choice Voucher Program (Section 8). OHA's fiscal year is from April 1 – March 31. For 2023-2024, OHA received the following funding: Housing Choice Voucher Program (\$52,344,207), Public Housing Operating Subsidy (\$5,446,957), Public Housing Rental Income (\$5,188,640), and Capital Fund (\$5,277,129). During the period, the OHA expended \$2,277,429 in Capital Fund Program funds to support site preparation for Griffin Park demolition, retrofitting residential units for ADA compliance, AC replacements, elevator upgrades, emergency generators, IT network upgrades, and other minor improvements at the public housing properties.

Public Housing - OHA operates and maintains 1,144 public housing units throughout Orlando and Orange County. As of October 2024, there are 1,005 occupied traditional public housing units. The average annual gross income of public housing households is \$21,919. The average annual gross income of elderly households is \$32,509. The average annual earned income of non-elderly, non-disabled households is \$27,715. Elderly households comprised 37% of the OHA's public housing population. Fifty-two percent of public housing households are headed by persons with disabilities. Sixty-eight percent of public housing residents are extremely low-income, 25% are very low-income, and 7% are low-income.

Public Housing Waiting List - As of October 2024, there are 19,605 households on the public housing waiting list. Fifty percent of the households on the waiting list are extremely low-income, 29% very low-income, and 18% are low-income. The elderly comprise 15% of the waiting list with an average annual income of \$15,981. Non-elderly households make up 91% of the waiting list with an average annual income of \$19,781. Households headed by persons with disabilities comprise 0.4% of the public housing waiting list. The public housing waiting list is closed.

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Section 8 Housing Choice Voucher Program - The OHA administers 4,638 housing choice Section 8 vouchers including Special Purpose Vouchers: Veterans Affairs Supportive Housing -VASH (619), Non-Elderly Disabled (100) and Single Room Occupancy (100) at Maxwell Terrace, Mainstream Vouchers for Disabled (82), Emergency Housing Vouchers (154), and Stability Vouchers (47). As of October 2024, there are approximately 4,464 vouchers leased. Sixty-six percent of housing voucher participants are extremely low-income, 25% are very low-income, and 9% are low-income. Elderly households comprise 41% of all housing choice voucher participants with an average income of \$17,458. Forty-seven percent of housing voucher households are headed by persons with disabilities (elderly and non-elderly). The average annual income of non-elderly, non-disabled Section 8 households is \$27,333, while the average

income of disabled (non-elderly) households is \$16,606.

Section 8 Housing Choice Voucher Waiting List - As of October 2024, there are 14,641 families on the housing choice voucher waiting list. Sixty-nine percent of applicant households are of extremely low-income, 24% are of very low-income, and 6% are of low income. Four-percent of households on the voucher waiting list are classified as disabled and 9.5% elderly (disabled and non-disabled). The average annual income of elderly families on the waiting list is \$15,511. Ninety percent of households on the Section 8 housing voucher waiting list are non-elderly/non-disabled. The Section 8 waiting list is closed.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

The Orlando Housing Authority is working with the City of Orlando Community Reinvestment Authority (CRA) to build up to 41 homes (including 13-19 affordable) on the Carver Park HOPE IV site, east of Westmoreland Avenue in downtown Orlando.

Resident Presidents Meetings- The Orlando Housing Authority meets with officers of resident association presidents of each site monthly. This Resident President's Meeting provides a forum for officers to speak directly with the President/CEO and key staff. The President/CEO provides information on upcoming activities and hears concerns from attendees. Resident presidents also provide updates on activities and make recommendations regarding management and capital needs for their respective sites. Meetings are held virtually, due to COVID-19 safety concerns.

Moving to Work (MTW) Demonstration Program - The Orlando Housing Authority is designated by the United States Department of Housing and Urban Development (HUD) as a Moving to Work (MTW) Demonstration Program agency. The MTW Program is a 10-year HUD initiative that allows housing authorities to implement flexible incentives normally not permitted to encourage self-sufficiency. The goals, objectives, and activities of the MTW Program are grounded in 3 statutory objectives established by HUD:

1. Reduce costs and achieve greater costs effectiveness in Federal expenditures,
2. Give incentives to families with children where the head of household is working, is seeking work, or is preparing for work by participating in employment support programs/training to improve self-

sufficiency; and

### 3. Increase housing choices for low-income families.

One of the initial activities under the MTW Program was the establishment of a \$225 per month rent floor for non-elderly and non-disabled families. Participants unable to pay \$225 per month rent are referred to the MTW Resource Center where clients develop individual action plans and goals. Programs offered include self-improvement classes, childcare, and transportation. As an MTW Demonstration Agency, OHA can implement initiatives to address urgent needs within the community such as the Transitional Housing for the Chronically Homeless activity.

United States Department of Housing and Urban Development (HUD) provides the Orlando Housing Authority with the bulk of its funding. HUD is directing its focus towards the repositioning of public housing by allowing housing authorities the flexibility to preserve affordable housing within their communities.

OHA carefully evaluated its public housing inventory and identified six (6) sites suitable for demolition and future redevelopment: Griffin Park Apartments, Ivey Lane Homes, Lake Mann Homes, Lorna Doone Apartments, Murchison Terrace Apartments, Reeves Terrace Apartments. These sites are selected based on age, condition, obsolescence, configuration and the OHA's inability to keep pace with capital repair needs. OHA submitted demolition applications to the HUD Special Application Center July 2019. HUD approved the demolition of OHA's oldest public housing complex, Griffin Park Apartments (171), in February 2023. Demolition is underway. The OHA intends to redevelop the Griffin Park site into new, quality affordable housing.

In September 2023, HUD awarded the Orlando Housing Authority and Lift Orlando a \$500,000 Choice Neighborhoods (CNI) Planning Grant for the West Lakes/Washington Shores area that includes the Lorna Doone Apartments and Lake Mann Homes public housing sites. CNI planning activities are underway and on schedule.

OHA continues to manage the day-to-day operations of the Sanford Housing Authority.

### **Actions taken to provide assistance to troubled PHAs**

OHA is recognized as a "high performer" under the Public Housing Assessment System (PHAS) scoring system. The agency is not designated as "troubled" by HUD; therefore, the City of Orlando does not need to develop a specific plan to address this issue.

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## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

During program year 2023, City of Orlando Housing and Community Development (HCD) staff actively participated in the review of proposed amendments to the City's land use policies that would have a negative impact on affordable housing. All proposed increases to existing impact fees, building permit application and inspection fees, and requirements related to the development review process were flagged and evaluated and then submitted to the Affordable Housing Advisory Committee (AHAC) for review and recommendations. As a result, any passed ordinance or fee increasing the cost on housing production does provide options for those developing affordable housing. Options includes waivers or discounts in fees, or relaxed development requirements. In addition, the City's Intergovernmental Coordinator works closely with congressional lobbyist in educating elected officials, constitutional officers and legislative leaders on the effects proposed legislation will have on local jurisdictions efforts in the production and preservation of affordable housing.

The City has continued to take actions to increase the supply of affordable housing through the implementation of public policies that stimulate development of affordable units. Such actions include implementing the following policies: Reduced or Waived Impact Fees – reduces or waives transportation, school, and park impact fees to certified affordable housing developments; Density Bonus – the City provides a density bonus program opportunity for many of the city's zoning districts to receive additional density or intensity by providing on-site affordable units in conjunction with another approved uses or there is a bonus option specifically for projects that provide housing for low- and very low-income persons; Alternative Development Standards – residential developments with at least ten contiguous dwelling units and a unit mix consisting of at least 20% of low- and very-low-income units are eligible to apply for alternative development standards, subject to building site and a neighborhood compatibility standards; and Expedited Permitting – certified projects are reviewed before market-rate projects, resulting in shorter review times. In addition, the City now has a dedicated trust fund that uses General Funds called Housing Ready to support the creation of Affordable Housing.

### **Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

To address the obstacles in meeting underserved needs existing in the city, the following strategies have been developed to utilize housing and community development programs. These strategies address those needs and improve the quality of life for low and moderate-income residents.

Homeownership - Efforts were made to screen families to determine creditworthiness prior to beginning the home buying process. Credit problems remain an obstacle for low-income families. The HCD worked with local organizations to offer free homebuyer education to low-income homebuyers, the

free service is funded through CDBG. The assistance applies to first time homebuyers as well as households experiencing mortgage delinquency/default. The City provides a significant amount of their SHIP funding towards homeownership with most of it going to Homeowner Occupied Rehab and Repair. In addition, the City's DPA program is funded by SHIP. The City's homeownership rate is lower than the rental rate which is typical of the urban core of a region but since 2010, after the significant loss of homeownership from 40% to 35% has been steadily growing with 2023 seeing about 38%.

Senior Citizen Housing - Underserved needs also include the needs of the City's elderly population. The HCD continued to fund the repair and rehabilitation programs for owner-occupied housing for low-income homeowners, including seniors. Seniors whose homes are repaired will often choose to age-in-place. In addition, beginning in October 2019, the City of Orlando joined the AARP network of Age-Friendly Communities. The City conducted a community assessment to determine the City's age-friendliness, and published a plan called Livable Orlando: An Age-Friendly Initiative Action Plan 2022-2025. The city also recently won a community grant from AARP to provide outreach and education on how to develop an Accessory Dwelling Unit (ADU) in the City of Orlando. This began at the end of 2022 fiscal year and finished recently.

The Homeless Population - ESG funds were utilized to assist the Coalition for the Homeless of Central Florida, Inc., Harbor House, The Salvation Army, Christian Service Center and United Against Poverty with emergency shelter operating costs and homeless prevention programs. In addition, the City allocated over \$50 million dollars to target housing and homelessness issues to fund programs supporting the development of affordable housing with Permanent Supportive Housing and also to provide a significant amount of capital support to our existing shelters to modernize. Also \$6 million was allocated to the City's first Day Services Center that will provide wrap around services, homeless diversion, showers, laundry, food, storage, and other such services to help bring dignity and support to those experiencing homelessness.

The Disabled Population with HIV/AIDS - The HCD continued to fund supportive service housing providers through HOPWA, who address the housing needs of low-income persons with HIV/AIDS and their families. Eligible low-income persons with HIV/AIDS and their families may access short-term rent, mortgage and utility assistance, tenant-based rental assistance, permanent housing placement and facility-based housing to prevent homelessness.

Housing Ready – The City in addition to the one-time investment of Accelerate Orlando, has a fund that is provided funding from the General Fund every year to support housing initiatives. As financial gaps have grown, a flexible funding source geared to support the development of new affordable housing. The Housing Ready Trust Fund was created a couple of years ago and has generated enough funding to support City priority Affordable Housing.

### **Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The City has been actively involved through both education and testing in addressing the issue of lead-

based paint in federally assisted units built prior to 1978. The City's goal is to minimize the risk of lead-based paint hazards in residential units being funded with CDBG, HOME, or HOPWA funds.

During Program Year 2023, the City of Orlando continued to carry out a number of strategies to reduce and, if necessary, mitigate the risk of lead-based paint by following the HUD's Lead Safe Housing Rules (LSHR). Under the rule, firms performing renovation, repair and painting projects that disturb lead-based paint in homes, childcare facilities, and kindergartens built before 1978 must be EPA- or state-certified and must use certified renovators who follow specific work practices to prevent lead contamination. The City through the HCD Department reviewed and updated lead-based policies and procedures to implement lead-based paint regulations and requirements in a more effective and efficient manner.

Prior to providing federal assistance to a unit built before 1978, a lead-based paint information pamphlet from the Department of Environmental Protection (DEP) and the Department of Housing and Urban Development (HUD), along with a notification of possible lead-based paint were provided to the occupant of the unit. After notification to the occupant, the City or Subrecipient hired a lead-based paint risk assessor to identify any lead-based paint hazards and provide recommendations on acceptable options for controlling the lead. If mitigation would have been needed, an EPA or State-certified contractor with certified renovators would have been awarded the contract to mitigate in accordance with Title 24 Chapter 35 of the Code of Federal Regulations - Lead-Based Paint Poisoning Prevention in Certain Residential Structures. After mitigation, the risk assessor would re-visit the unit to conduct a post-abatement clearance, if they were not contracted for the mitigation. Notifications, disclosures, and reports of lead-based paint results were provided to occupants of the units in accordance with the Lead Based Final Rule. In addition, a recent policy was created to outline these rules for better compliance.

As part of a standard agreement, the city requires that borrowers of city administered federal funds for rental rehabilitation projects include the prohibition of the use of lead-based paint by any contractor or their assignee when engaged in painting surfaces.

### **Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

The City is committed to eliminating poverty through making housing more affordable, preserving the condition and availability of existing housing stock, and helping citizens build assets: human, social, financial, physical, and natural. To this end, the city and its community partners have incorporated an integrated system of services and programs to meet the various needs of individuals as they progress toward financial self-sufficiency.

In addition to supporting the initiatives of local organizations that serve low-income residents providing emergency shelter, transitional/bridge housing and social services, the city administered programs aimed to mitigate poverty and the problems associated with it. The city through its resources and partnerships directly impacted some of poverty's primary causal factors – poor-quality housing, unaffordable housing, lack of education, unemployment, low income, and ill health. This holistic and collaborative approach has the ability to reduce the number of households at incomes below the

poverty line.

Section 3- The purpose of Section 3 is to ensure that employment and other economic opportunities generated by certain HUD financial assistance shall, to the greatest extent feasible, and consistent with existing federal, state, and local laws and regulations, be directed to low- and very low-income persons, particularly those who are recipients of government assistance for housing and to business concerns which provide economic opportunities to low- and very low-income persons. During 2022 and amended again in 2023, the City through its HCD Department reviewed and redesigned its Section 3 policies and procedures to meet the requirements of the new regulations at 24 CFR Part 75. The City is committed to meeting the benchmarks established for Section 3 workers and Targeted Section 3 workers. The city proposes to provide training to all its subrecipients and developers to meet the intent of the 1968 Housing and Urban Development Act.

Housing - A lack of affordable housing creates housing cost burdens on low- to moderate-income persons, limiting their ability to pay for other goods and services, such as quality education and healthcare. The city has made it a priority to support housing initiatives and increase efforts to better leverage limited funding resources. The City's housing efforts are aimed at improving and maintaining a high standard of housing quality while also creating or maintaining affordability. The city offered a zero interest Owner-Occupied Housing Rehabilitation program, Rental Housing Rehabilitation, and also Home Ownership Assistance, which provided down-payment and closing cost assistance to qualified households. School, Parks, Sewer, and Transportation Impact Fees are waived or discounted for Certified Affordable Housing Units, resulting in lower total development costs for affordable housing developments.

Social Services - Many sub-recipients of CDBG and ESG funds offer social service programs in the city to aid persons with incomes below the poverty level. For example, the city increases family self-sufficiency by funding agencies that provide supportive services such as job training, job placement, substance abuse treatment, case management, education, short-term mental health services and independent living skills training. In addition, they support the housing first model and other homelessness prevention services, which help promote emotional and economic independence and help create long-term change in the lives of homeless persons.

Economic Development – The mission is to stimulate and guide the development of a vibrant, livable city that nurtures a creative, diverse, and balanced economy for Orlando's citizens, businesses, and visitors.

### **Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The City provides technical assistance to lenders, not-for-profits, individuals, developers, and others for the purpose of preparing applications for funding, operating programs, and providing financing for various HUD funded projects.

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

To enhance coordination between public and private housing providers and private and governmental health, mental health, and social services agencies, the HCD performed the following actions during program year 2023:

- Participated in the National Community Development Association Conferences in 2024.
- Participated in the Florida Housing Coalition Conference during August 2024 which main goal is to improve the quality of housing in Florida.
- Coordinated with the Homeless Services Network of Central Florida, Inc. (HSN) — A private, nonprofit organization and the lead agency for the area Continuum of Care, HSN brings together homeless service providers and other organizations to address the issues of homelessness in the community. Supported financially through ESG for HMIS and also provided financial support through Accelerate Orlando.
  - Coordinated with the HOPWA Advisory Committee — The HOPWA Advisory Committee consists of representatives of Persons Living with HIV/AIDS (PLWH), HIV/AIDS service providers, and representatives of the Ryan White Planning Council.
  - Attended meetings and coordinated with HCD’s housing counseling partners that provide homebuyer-counseling programs and work towards the development of additional homebuyer clubs throughout the community.
  - Attended meetings and coordinated with the Orange County Housing Department to support the development of affordable housing.
  - Attended meetings and coordinated with the Orlando Housing Authority to address the maintenance and development of affordable housing and any other public housing needs. In addition, the City supported efforts to win the Choice Neighborhoods Planning Grant in an effort to support an application to the Choice Neighborhood Implementation Grant.
  - Coordinated activities with residential real estate professionals, mortgage lenders, mortgage brokers, and title companies to assist first-time homebuyers acquire their homes.
  - Coordinated with the City’s Affordable Housing Advisory Committee on affordable housing development issues producing a yearly report that is provided to City Council that provides recommendations on crucial policy items to support the development of affordable housing.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

The City of Orlando Office of Community Affairs and Human Relations (OCA & HR) is an agent of the U.S. Department of Housing and Urban Development (HUD) and provides the following services:

1. Accepts, investigates, and resolves complaints of discrimination, contingent upon the applicable rules and regulations mandated by Chapter 57 of the Code of the City of Orlando and contractual agreement

with HUD.

2. Conducts education and outreach activities for the public in order to increase citizen awareness of their rights and the remedies available to them under existing discrimination laws.

3. Conducts training workshops for employers, housing providers, and individuals/entities involved in the business of providing access to places of public accommodation.

4. Administers and enforces Title VIII, also referred to as the federal Fair Housing Act, and Chapter 57 of the Code of the City of Orlando (Chapter 57), which makes it illegal to discriminate in the sale, rental and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status (includes children under the age of 18, living with parents or legal custodians, pregnant women, and people securing custody of children under the age of 18), and disability (mental or physical). Additionally, Chapter 57 provides further protection of marital status, sexual orientation, and gender identity/expression.

The OCA & HR serves a population of approximately 248,917 citizens and consistently engages in at least one educational outreach activity per month throughout Central Florida by disseminating brochures, conducting workshops, and staffing/participating at local events. Also, the OCA & HR has established partnerships with local fair housing groups, civil rights and disability organizations and housing providers. The agency provides housing counseling and information to the general public by phone, walk-ins, email, and online inquiry. Housing information is displayed in the OVA & HR and 17 City Community and Senior Centers. During FY 2023-2024 the Office of Human Relations processed 1,063 public calls/inquiries pertaining to Equal Employment Opportunity/Affirmative Action and Fair Housing. From the total of calls/inquiries 430 or 43.2 % pertained to EEO/AA; 227 or 21.4% pertained to Fair Housing, the remaining were categorized as Other; Of that total, 26 or 2.07% were closed; 27 or 2.53% are under investigation; and 8 or 7.5% were classified as other. None resulted in charges.

Additionally, the City Housing and Community Development Department participated in various HUD Fair Housing Trainings. The City HCD Department has started the update of its current Analysis of Impediments to Fair Housing Choice Plan. The updated Plan was completed and approved in July 2024.

The City of Orlando has effective outreach, education and information programs designed to create a good understanding among civic leaders, educators, and other citizens of all ages to reduce the adverse effects and negative attitudes against protected classes.

## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

### **Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

A Public Notice was published in the Orlando Sentinel, a newspaper of general circulation in the Orlando, Orange, Osceola, Lake, and Seminole regions on Sunday, December 1, 2024. Citizens were invited to review and comment on the draft report during the review period of 12/1/2024 through 12/18/2024.

Copies of the draft CAPER were made available at the city's website, Orlando City Hall, Seminole County Library, Lake County Library, Orlando Public Library, Osceola County Library, and at the Orlando Housing Authority.

**CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

The overall objectives of the Consolidated Plan and Action Plan did not change during Program Year 2023. CDBG activities continued to make a positive impact on the community providing needed public services to Orlando families and households. Goals were accomplished in providing reable case management, housing counseling, and family stabilization.

The increasing need for affordable housing and permanent supportive housing for the chronically homeless remains a top Mayoral initiative especially during the pandemic. The emphasis on providing permanent supportive housing with wrap around services to the chronically homeless continues to be one of the primary objectives of our 2021-2025 Consolidated Plan.

The City will continue to address needs identified in the Consolidated Plan with available funding resources and make adjustments in the annual Action Plans as appropriate.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**



## **CR-50 - HOME 24 CFR 91.520(d)**

### **Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations**

Please list those projects that should have been inspected on-site this program year based upon the schedule in 24 CFR §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Project Address # Units Inspected Inspection Issues

1. PASF - A re-inspection was conducted on November 2, 2023. Passed re-inspection. The City will inspect it again in 2026.
2. Clear Lake Apartments - A final re-inspection was conducted on November 15, 2023, but failed. In January 2024, all pending items were corrected, and the project passed inspection. The project affordability period was completed on July 2, 2024. A Satisfaction of Mortgage was recorded on October 1, 2024.
3. Lake Davis Apartment – Last inspection July 10, 2023. Passed inspection. The City will inspect it in 2026.
4. The Lifeboat Project—608 Mariposa—The last inspection was on July 11, 2023. It passed inspection, and the City will inspect it again in 2026.
5. Pendana Senior Residences at West Lake – The last inspection was on October 16, 2023. It passed inspection, and the City will inspect it again in 2026.
6. City View Apartments— The last inspection was on July 11, 2022. It passed, and the City will inspect it again in 2025.
7. Palm Grove Gardens – The last inspection was on October 4, 2023. It passed inspection, and the City will inspect it again in 2026.
8. Boca Club Apartments- Last conducted inspection on April 18, 2022. The City will inspect it in 2025.
7. Richard Allen Gardens Apartments – Last conducted inspection on March 27, 2022. The City will

inspect it in 2025.

8. Callahan Oaks Apartments– Last conducted inspection on April 27, 2022. The City will inspect in 2025.

9. Fairlawn Village Apartments - An inspection was conducted on August 20, 2024. Four units were inspected, and two of them did not pass. Additionally, the carpets in the main hallways of all three buildings failed the inspection. In unit 200B, the paint on the shower wall was peeling, but it has since been repainted. In unit 101-C, the toilet seat has been replaced, although the toilet itself still needs replacement. Management has implemented a flooring cleaning schedule: Building A will be cleaned in October, Building B in November, and Building C in December. A city re-inspection for the carpets and the toilet replacement is scheduled for December 2024.

**Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 24 CFR 91.520(e) and 24 CFR 92.351(a)**

The annual monitoring plan for the City of Orlando includes a review of the Affirmative Marketing Plan for all activities. This information is collected during the first phase of the annual monitoring process which is a “Desk Audit”. All units monitored continued to follow the appropriate “Affirmative Marketing Plan” in place and reviewed annually. The activities provide appropriate referrals as vacancies appear and projects provide safe and affordable housing to the community’s vulnerable population.

**Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics**

No program income was received or expended in the FY 23-24

**Describe other actions taken to foster and maintain affordable housing. 24 CFR 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 24 CFR 91.320(j)**

Additional City efforts include creating more housing opportunities with 3 current city properties in which a developer will build 50-80 affordable units at each site. Utilizing HOME ARP funds, the City is working with a non-profit to help build 9 units of housing for victim of domestic violence. The Affordable Housing Advisory Committee met this year to review established policies, procedures, ordinance, land development regulations, and the comprehensive plan in order to recommend specific actions or initiatives to encourage and facilitate affordable housing while protecting the ability of the property to appreciate in value. This is part of our Ongoing Review process by which local government considers, before adoption any policies, procedures, ordinances, regulations, and plan provisions that may increase the cost of housing development. Additionally, City staff is working with our planning department to work on increasing affordable housing opportunities through the Live Local Act, a state led initiative that allows for higher density and other incentives for building affordable housing.

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## CR-55 - HOPWA 91.520(e)

### Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

<b>Number of Households Served Through:</b>	<b>One-year Goal</b>	<b>Actual</b>
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	390	327
Tenant-based rental assistance	152	106
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	166	153
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	165	193

**Table 14 – HOPWA Number of Households Served**

### Narrative

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; permanent housing placement assistance; and units provided in short-term or transitional housing facilities developed, leased, or operated with HOPWA funds.

### CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

<b>Total Labor Hours</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Total Number of Activities	3	1	0	0	0
Total Labor Hours	0				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

**Table 15 – Total Labor Hours**

<b>Qualitative Efforts - Number of Activities by Program</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	1				
Direct, on-the job training (including apprenticeships).	1				
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	1				
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					

Other.					
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**Table 16 – Qualitative Efforts - Number of Activities by Program**

**Narrative**

Four CDBG Projects were completed for a combined total of 7,538.72 labor hours. Of the total labor hours 4177.92 or 55% were Section 3 labor hours worked. Targeted Labor hours worked was zero. Qualitative efforts were undertaken to hire Targeted Section 3 workers.

DRAFT

Report: **CAPER**

Period: **10/1/2023 - 9/30/2024**

Your user level here: **Data Entry**

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## Step 1: Dates

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10/1/2023 to 9/30/2024

## Step 2: Contact Information

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First Name        **Oren**  
Middle Name      **J.**  
Last Name        **Henry**  
Suffix            **Mr.**  
Title              **Housing and Community Development Director**  
Street Address 1 **400 South Orange Ave.,7th Fl**  
Street Address 2  
City                **Orlando**  
State               **Florida**  
ZIP Code          **32802**  
E-mail Address    **oren.henry@cityoforlando.net**  
Phone Number    **(407)724-6232**  
Extension  
Fax Number

## Step 4: Grant Information

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### Emergency Shelter Rehab/Conversion

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Did you create additional shelter beds/units through an ESG-funded rehab project **No**  
Did you create additional shelter beds/units through an ESG-funded conversion project **No**

### Data Participation Information

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Are there any funded projects, except HMIS or Admin, which are not listed on the Project, Links and Uploads form? This includes projects in the HMIS and from VSP **No**

## Step 5: Project Outcomes

*Project outcomes are required for all CAPERS where the program year start date is 1-1-2021 or later. This form replaces the narrative in CR-70 of the eCon Planning Suite.*

From the Action Plan that covered ESG for this reporting period copy and paste or retype the information in Question 5 on screen AP-90: "Describe performance standards for evaluating ESG."

The City's HCD consulted with the CoC lead agency, the Homeless Services Network of Central Florida in creating the performance standards for evaluating the proposed H-ESG activities.

The purpose of these performance standards is to provide a measure for the City's HCD and the Continuum of Care to evaluate the H-ESG service provider's effectiveness and success in the following areas:

1) Targeting those who need the assistance most;

Targeting households of families with children who have become homeless in the past three months/90 days.

2) Reducing the number of people living on the streets or emergency shelters;

By documenting prior location and matching with Point-In-Time Counts for families with Children

3) Shortening the time people spend homeless; and

Targeting households of families with children who have become homeless in the past three months/90 days and providing access to housing within thirty (30) days of eligibility completion.

4) Reducing each program participant's housing barriers or housing stability risks.

Providing supportive services through case management; including referrals for financial benefits such as SNAP (Supplemental Nutrition Assistance Program), WIC (Women, Infants, and Children) programs, adult education placement, household budgeting classes, and job placement agencies.

*Based on the information from the Action Plan response previously provided to HUD:*

1. Briefly describe how you met the performance standards identified in A-90 this program year. *If they are not measurable as written type in N/A as the answer.*

The City consulted with the CoC lead agency, the Homeless Services Network of Central Florida, in creating the performance standards for evaluating the proposed ESG activities. Standards were established through consultation with the Continuum of Care and Orange County covering areas such as determining client eligibility, type, duration and limits of homeless assistance and coordination among services providers. For Program Year 2023, our ESG activities were effective in:

1. Targeting those who need assistance the most – The Salvation Army, Coalition for the Homeless, and Harbor House provide emergency shelter for people who are homeless. Harbor House provides emergency shelter for those who are victims of domestic abuse.

2. Preventing people from living on the streets or emergency shelters – Christian Service Center provided homeless prevention services and kept people in their homes.

3. Reducing each program participant's housing barriers or housing stability risks – Coalition for the Homeless, the Salvation Army, Harbor House, Christian Service Center, and SALT Outreach, provide case management services that include diversion, job training, budget training, life skills training, and substance abuse counseling if needed. All these services help make the transition from emergency shelter to permanent housing, independent living, and prevent individual and families from becoming homeless again.

A total of 3,603 people were provided emergency shelter and 42 people were provided homeless prevention services during Program Year 2023.

2. Briefly describe what you did not meet and why. *If they are not measurable as written type in N/A as the answer.*

N/A

OR

3. If your standards were not written as measurable, provide a sample of what you will change them to in the future? *If they were measurable and you answered above type in N/A as the answer.*

N/A



## Step 6: Financial Information

### ESG Information from IDIS

As of 10/11/2024

FY	Grant Number	Current Authorized Amount	Funds Committed By Recipient	Funds Drawn	Balance Remaining	Obligation Date	Expenditure
2023	E23MC120015	\$206,553.00	\$206,553.00	\$199,714.98	\$6,838.02	9/27/2023	9/27/2025
2022	E22MC120015	\$202,592.00	\$202,592.00	\$202,592.00	\$0	10/26/2022	10/26/2024
2021	E21MC120015	\$197,449.00	\$197,449.00	\$197,449.00	\$0	10/25/2021	10/25/2023
2020	E20MC120015	\$194,392.00	\$194,392.00	\$194,392.00	\$0	10/15/2020	10/15/2022
2019	E19MC120015	\$180,125.00	\$180,124.98	\$180,124.98	\$0.02	10/23/2019	10/23/2021
2018	E18MC120015	\$167,989.02	\$167,989.02	\$167,989.02	\$0	10/3/2018	10/3/2020
2017	E17MC120015	\$162,256.00	\$162,256.00	\$162,256.00	\$0	10/19/2017	10/19/2019
2016	E16MC120015	\$166,071.00	\$166,071.00	\$166,071.00	\$0	11/3/2016	11/3/2018
2015	E15MC120015	\$161,004.00	\$161,004.00	\$161,004.00	\$0	9/23/2015	9/23/2017
Total		\$1,929,311.02	\$1,929,311.00	\$1,922,472.98	\$6,838.04		

Expenditures	2024	2023	2022	2021	2020	2019	2018
	No	Yes	No	No	No	No	No
		FY2023 Annual ESG Funds for					
<b>Homelessness Prevention</b>		Non-COVID					
Rental Assistance		22,218.34					
Relocation and Stabilization Services - Financial Assistance							
Relocation and Stabilization Services - Services		32,845.66					
Hazard Pay (unique activity)							
Landlord Incentives (unique activity)							
Volunteer Incentives (unique activity)							
Training (unique activity)							
<b>Homeless Prevention Expenses</b>		55,064.00					
		FY2023 Annual ESG Funds for					
<b>Rapid Re-Housing</b>		Non-COVID					
Rental Assistance		0.00					
Relocation and Stabilization Services - Financial Assistance		0.00					
Relocation and Stabilization Services - Services		0.00					
Hazard Pay (unique activity)							
Landlord Incentives (unique activity)							
Volunteer Incentives (unique activity)							
Training (unique activity)							
<b>RRH Expenses</b>		0.00					
		FY2023 Annual ESG Funds for					
<b>Emergency Shelter</b>		Non-COVID					
Essential Services		4,000.00					
Operations		86,000.00					
Renovation		0.00					
Major Rehab		0.00					
Conversion		0.00					
Hazard Pay (unique activity)							
Volunteer Incentives (unique activity)							
Training (unique activity)							
<b>Emergency Shelter Expenses</b>		90,000.00					
		FY2023 Annual ESG Funds for					
<b>Temporary Emergency Shelter</b>		Non-COVID					

Essential Services	
Operations	
Leasing existing real property or temporary structures	
Acquisition	
Renovation	
Hazard Pay <i>(unique activity)</i>	
Volunteer Incentives <i>(unique activity)</i>	
Training <i>(unique activity)</i>	
Other Shelter Costs	
<b>Temporary Emergency Shelter Expenses</b>	
	<b>FY2023 Annual ESG Funds for</b>
<b>Street Outreach</b>	<b>Non-COVID</b>
Essential Services	30,000.00
Hazard Pay <i>(unique activity)</i>	
Volunteer Incentives <i>(unique activity)</i>	
Training <i>(unique activity)</i>	
Handwashing Stations/Portable Bathrooms <i>(unique activity)</i>	
<b>Street Outreach Expenses</b>	<b>30,000.00</b>
	<b>FY2023 Annual ESG Funds for</b>
<b>Other ESG Expenditures</b>	<b>Non-COVID</b>
Cell Phones - for persons in CoC/YHDP funded projects <i>(unique activity)</i>	
Coordinated Entry COVID Enhancements <i>(unique activity)</i>	
Training <i>(unique activity)</i>	
Vaccine Incentives <i>(unique activity)</i>	
HMIS	16,000.00
Administration	15,489.00
<b>Other Expenses</b>	<b>31,489.00</b>
	<b>FY2023 Annual ESG Funds for</b>
	<b>Non-COVID</b>
<b>Total Expenditures</b>	<b>206,553.00</b>
Match	
<b>Total ESG expenditures plus match</b>	<b>206,553.00</b>

**Total expenditures plus match for all years**

## Step 7: Sources of Match

	FY2024	FY2023	FY2022	FY2021	FY2020	FY2019	FY2018	FY2017	FY2016	FY2015
Total regular ESG plus COVID expenditures brought forward	\$0.00	\$206,553.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total ESG used for COVID brought forward	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total ESG used for regular expenses which requires a match	\$0.00	\$206,553.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Match numbers from financial form	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Match Percentage	0%	0.00%	0%	0%	0%	0%	0%	0%	0%	0%

### Match Source      FY2024    FY2023    FY2022    FY2021    FY2020    FY2019    FY2018    FY2017    FY2016    FY2015

Other Non-ESG HUD Funds

Other Federal Funds

State Government

Local Government

31,489.00

Private Funds

175,064.00

Other

Fees

Program Income

**Total Cash Match**

0.00	206,553.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
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Non Cash Match

**Total Match**

0.00	206,553.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
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## Step 8: Program Income

Program income is the income received by the recipient or subrecipient directly generated by a grant supported activity. Program income is defined in 2 CFR §200.307. More information is also available in the ESG CAPER Guidebook in the resources tab above.

Did the recipient earn program income from any ESG project during the program year?

|



# Submission Overview: ESG: RUSH

Report: **RUSH**

Period: **10/1/2023 - 9/30/2024**

Your user level here: **Data Entry and Account Admin**

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## Step 1: Dates

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10/1/2023 to 9/30/2024

## Step 2: Contact Information

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First Name	<b>Oren</b>
Middle Name	<b>J.</b>
Last Name	<b>Henry</b>
Suffix	
Title	<b>Director</b>
Street Address 1	<b>400 S. Orange Avenue</b>
Street Address 2	
City	<b>Orlando</b>
State	<b>Florida</b>
ZIP Code	<b>32801</b>
E-mail Address	<b>oren.henry@orlando.gov</b>
Phone Number	<b>(407)246-2328</b>
Extension	
Fax Number	

## Step 4: Grant Information

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Provide a brief description of what was accomplished with the RUSH funding. If any shelter beds/units were created please identify those in the narrative also.

**The City used its first allocation of RUSH funds to fund street outreach and rapid rehousing. The first allocation of RUSH funds helped move 110 families (144 adults and 112 children) off the streets of Orlando. Some of the families were offered temporary housing in hotels, some were able to reunify with family, and some received financial assistance for rent, move-in costs, and utilities. The City will continue its efforts to provide rapid rehousing with the second allocation of RUSH funds.**

## Step 5: Financial Information

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### Expenditures

### RUSH Funds Expended

#### Homelessness Prevention

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Rental Assistance

Relocation and Stabilization Services - Financial Assistance

Relocation and Stabilization Services - Services

**Homeless Prevention Expenses**

0.00
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#### Rapid Re-Housing

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Rental Assistance

227,379.20

Relocation and Stabilization Services - Financial Assistance

18,653.42

Relocation and Stabilization Services - Services

75,309.08

**RRH Expenses**

321,341.70
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#### Emergency Shelter

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Essential Services

Operations

Renovation

Major Rehab

Conversion

**Emergency Shelter Expenses**

0.00

#### Street Outreach

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Essential Services

40,936.86
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<b>Street Outreach Expenses</b>	<b>40,936.86</b>
<b>Other ESG Expenditures</b>	
HMIS	28,000.00
Administration	45,328.20
<b>Other Expenses</b>	<b>73,328.20</b>
<b>Total Expenditures</b>	<b>435,606.76</b>

### Step 6: Program Income

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Program income is the income received by the recipient or subrecipient directly generated by a grant supported activity. Program income is defined in 2 CFR §200.307. More information is also available in the ESG CAPER Guidebook in the resources tab above.

Did the recipient earn program income from any ESG project during the program year?

**No**